



AMOS INSIGHT

TELUS Digital Transforms Project Reporting

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EXECUTIVE SUMMARY

TELUS Digital faced the challenge of managing complex, manual processes for project revenue reporting and SOX compliance across globally distributed teams.

To overcome these hurdles, they partnered with Amos to implement a web-based application integrated with their existing ERP system, Workday. The result? Streamlined month-end reporting, improved accuracy, and a collaborative, efficient process for revenue and cost recognition.



INTRODUCTION

TELUS Digital, known for its innovative approach within the sector, is a global leader in digital customer experience solutions.



Managing the financial reporting for a large-scale projects across multiple regions presented significant challenges due to a lack of streamlined processes and diverse reporting methods across global teams.

The company sought a powerful, tailored solution to overcome reporting inefficiencies, reduce the risk of data inaccuracies, and support crucial month-end processes.

THE PROBLEM



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TELUS Digital encountered fundamental bottlenecks and inefficiencies in managing their project revenue and cost reporting. The key challenges included:

Data Accuracy Risks

Manual data handling created potential for human error, exposing the process to reporting inconsistencies and operational inefficiencies.



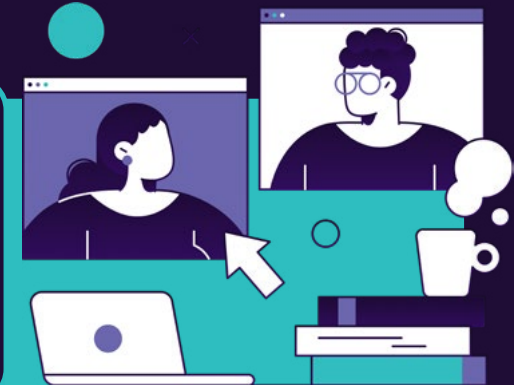
Compliance Pressure

Adhering to strict SOX compliance standards required accurate and transparent reporting, placing added stress on their already complex processes.

THE PROBLEM

Operational Complexity

Diverse processes and workflows among global teams made standardisation highly challenging.



Time Constraints

Month-end reporting timelines were tight, creating the need for faster and more efficient report generation.

Insights Needed

An inability to gain a clear view of project profitability hampered strategic decision-making.



THE PROBLEM



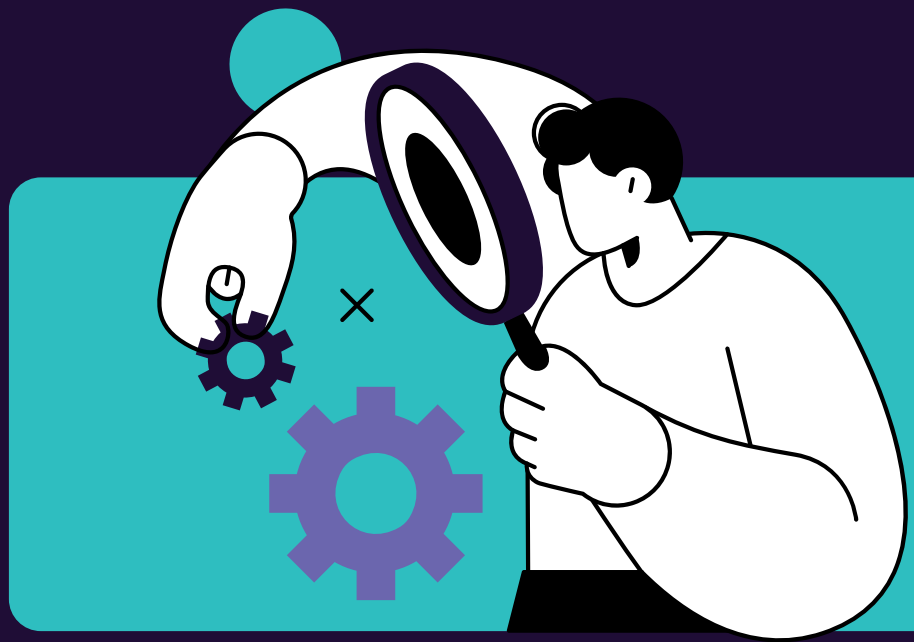
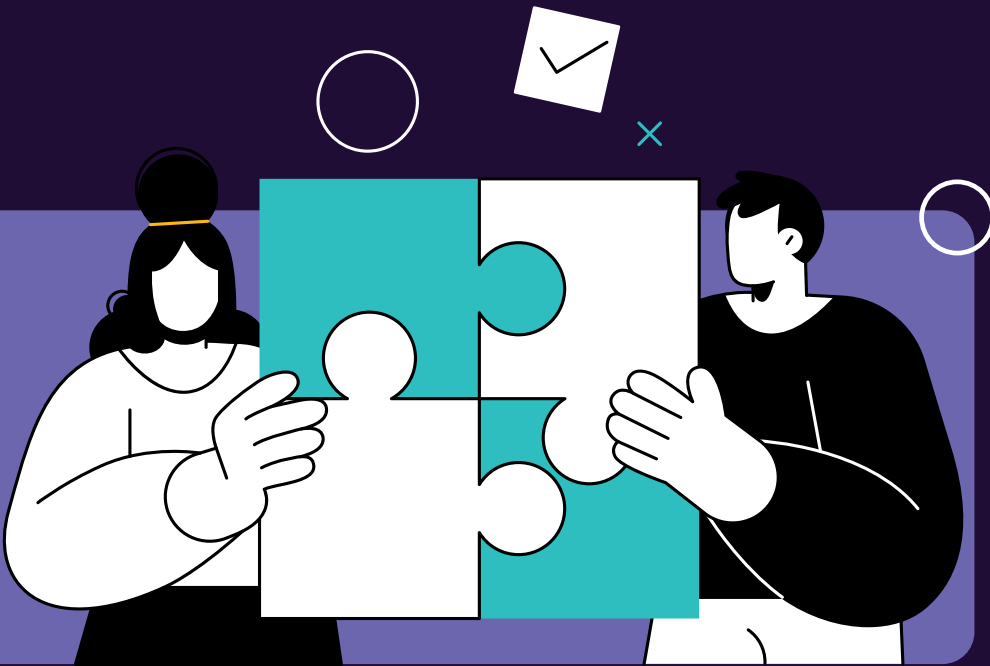
Lack of Collaboration

Disconnected systems made budget handling and forecast alignment challenging among finance teams, project managers, and leadership.

The need for a structured, faster, and more transparent solution was urgent.



THE SOLUTION





THE SOLUTION

TELUS Digital partnered with Amos to implement a robust web-based platform tailored to their specific needs. Here's how the solution addressed their challenges effectively:



Web-Based Application

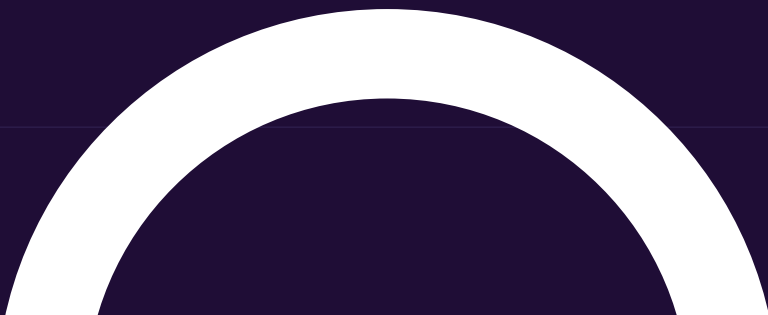
The solution provided easy access for finance users, project managers, and senior leadership with seamless functionality.

Integrated Systems

Advanced integration with the organisation ERP system, Workday, allowed for bi-directional data sharing. Users could work on Amos and have their data directly updated in Workday, eliminating the need to toggle between systems and ensuring data consistency and accuracy.

Single Sign-On

Amos was seamlessly integrated within the organisations broader suite of applications, using single sign-on for easy, secure user access.



THE SOLUTION

Advanced Audit and Traceability

The platform included comprehensive audit and traceability features, ensuring accountability for all actions taken within the system.

Automated Workflows

Amos implemented workflow-driven approvals and automated month-end journal processes to streamline tedious manual operations.

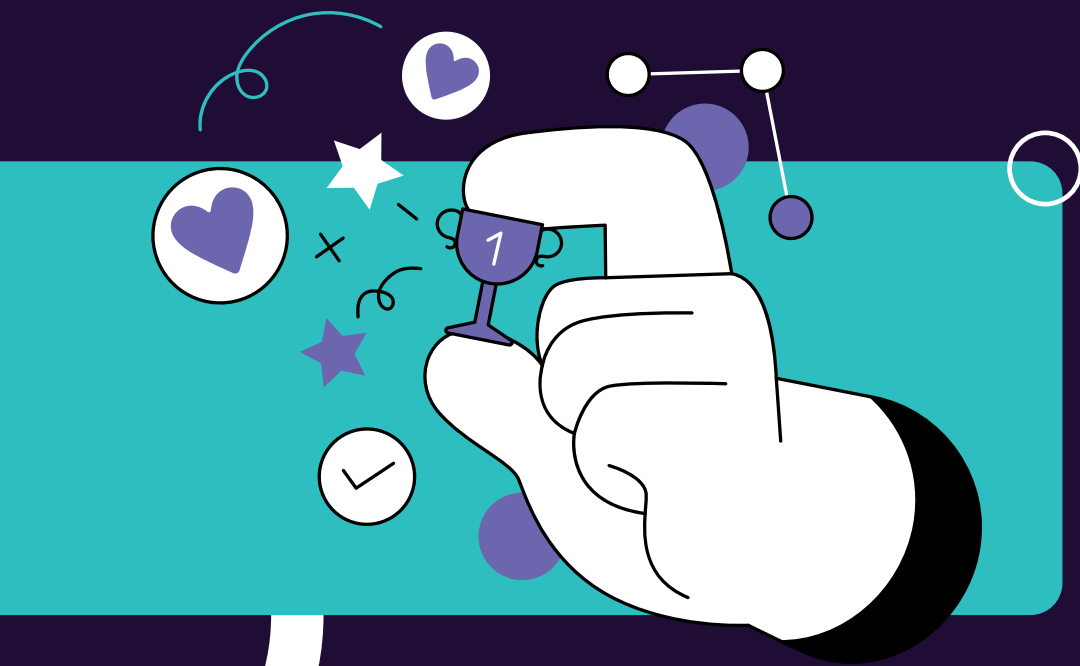
Collaborative Processes

The platform enabled collaboration between finance teams, project managers, and leadership for cohesive budgeting, forecasting, and financial reporting.

By tailoring the solution specifically for the organisation, Amos delivered an optimised, efficient, and highly reliable tool that could meet complex global demands.



THE RESULT



THE RESULT

The implementation of Amos brought measurable improvements across the organisation's operations.

KEY ACHIEVEMENTS INCLUDED:

Standardised Processes

The previously fragmented month-end reporting processes were unified, leading to consistent and accurate revenue and cost recognition.

Enhanced Collaboration

Finance teams and project managers worked seamlessly on forecasting and budgeting using a single, centralised system.

Improved Accuracy

With systemised workflows and consistent data handling, reporting errors were significantly reduced.

Ease of Use

The platform offered a clickable drill-down feature, allowing users to access detailed data directly, saving time and effort.

THE RESULT

Faster Turnaround

Automated processes reduced the time required to generate month-end reporting, helping the organisation meet deadlines with ease.

“Month-end reporting is now much easier and more efficient. Working with Amos meant that we had a system fully configured to meet our business needs, and it was delivered quickly with minimal disruption to our team.”

John Moore - Head of Project Reporting

“Improved accuracy in reporting not only because we have a standardised, systemised process but we also have a collaborative system meaning all the key information for all stakeholders is collected.”

Alan O'Brien - Finance Manager

CONCLUSION

TELUS Digital's partnership with Amos highlights the power of tailored solutions in addressing complex business challenges. Through expert integration, seamless collaboration, and unwavering reliability, Amos enabled the organisation to transform its project reporting processes, creating lasting benefits for the organisation.

This successful rollout marks the beginning of an ongoing partnership where Amos continues to optimise and adapt its solutions to serve the organisation's evolving needs. The future holds promising potential for further integration and advanced analytics, aligning with the organisation's goals of staying at the forefront of innovation.

Book a demo

Curious about how Amos can help your organisation achieve similar results? Book a demo today to explore tailored solutions for your business.





Want to learn how **Amos
Insight** can transform
your business?

CALL

+353 1 801 9774

EMAIL

hello@amos.ie

VISIT

amos.ie

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